

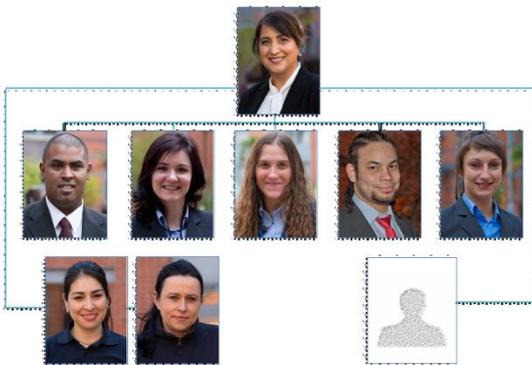


# Newsletter

## June 2016

Welcome to your first edition of King Edwards Wharf Newsletter. We will be issuing a monthly update on what's been happening in and around KEW during the course of the month.

### Your Site Team Update



The team on site has continued working through the action list that Shakela created when she first visited King Edwards Wharf. The team is making some really good progress with the tasks and we hope you will agree that the concierge is a lot more welcoming.

Over the last four months Shakela has been implementing improvements such as the bridge clean, tall lamp-posts in working order, car park and courtyard areas jet washed, and updating the noticeboards. This is a joint effort working alongside Paul the 'maintenance man'. He has really taken hold of each task set and together they are progressively working through the list.

### Champion of the Month



Paul our maintenance chap has been nominated as Champion of the Month by Shakela (Development Manager).

*"Paul has worked considerably hard from March onwards, and has made considerable improvements at KEW, especially in Phase 1 but he will continue with this into Phase 2 over the coming months."*

Well done Paul!

If you would like to leave feedback on the staff at KEW, please visit '[Have Your Say](http://www.kewbirmingham.co.uk)' on our website <http://www.kewbirmingham.co.uk>

Or, pick up a feedback form from any of the concierge offices.



## Maintenance Update

### Canopy Clean

In March all glass canopies above the core doors were cleaned to remove algae build up. We have now incorporated this cleaning to coincide with the quarterly external window.



*Core 8 Algae build up & Core 9 Algae removed*

*Phase 2 Core 11 (Browning Street)*



*Phase 2 – Hole in the roof patched up*

### Guttering/Roof Clean

Phase 2 roof had its gutters cleaned to remove the build-up of debris/algae along the roof shaft and the gutters overflow pipe. Whilst on the roof contractors sealed nine holes to prevent water leaking into apartments below.



*Phase 1 Core 7 Roof Elevation*

### Bridge Clean

In April 2016 the decking along the bridge was jet washed which took over 1 week to complete due to April Showers. Regardless, Paul persevered with the works and has done a fantastic job!



### Jet Washing External Area Phase 1

In May we continued with jet washing the external areas. As you can see from the photos below the before & after images of the immense changes. The Courtyard has also been jet washed.



*Before jet washing the steps to Core 7*



*After the jet washing the steps*



*Jet washing into the courtyard*

## Other News

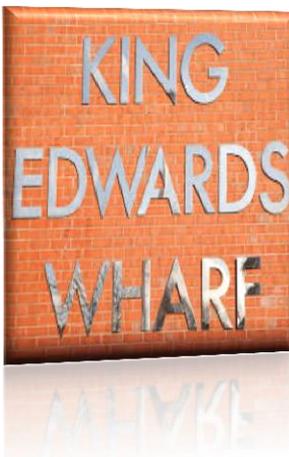
Joining Us...



### Next Residents' Surgery Mon 1st August 2016 from 5pm – 7pm

We will be holding the next Resident's Surgery on Monday 1st August between 5pm – 7pm.

Leaseholders and Tenants are welcome from Phases I & II. Should you wish to discuss anything Chris and Shakela will be available on this day to hear your views and provide you with an update.



### Other News...

- ❖ Tank chlorination was completed and the engineers haven't recommended any further works.
- ❖ The council have replaced a euro bin which was damaged during their collection in Phase 1.
- ❖ Shakela has added King Edwards Drive onto the Council's street cleaning map as she noted it was being missed.
- ❖ The faulty lighting across the scheme has been attended to.
- ❖ Repairs to the smoke vents have been completed.
- ❖ The actuator on the vehicle gate has come away from the gate and this was remedied by the contractor within hours of it being identified on Thursday 12 May.
- ❖ Resident's surgery which was held on 6th June 2016 was another success. Hyperoptics had also joined us so residents could comment on their internet issues and obtain further information.

### It's Getting Hot!...Barbeques Time

It is coming to that time of the year where we would like to enjoy a good barbeque. In general, barbeques are not allowed on balconies or in the communal areas such as courtyards. The annoyance to neighbours and the risk of fire from barbeques is extremely high and therefore is forbidden.

However, it is possible to hold a BBQ which is open to the whole of the KEW community to attend by published invitation but this **must be authorised by the RTM Management Companies.**

### Contractors

To ensure that we are only using the highest rated contractors, we have completed a review process internally and this means that we are able to collect a record of the contractors which visit King Edwards Wharf, both instructed by us and by individual residents. This will mean that if residents require any recommendations we will be able to do so knowing the feedback that we have received to date.



### Vehicle Access System

Shakela has obtained quotations for replacing the gate access system into phase II. The aim is to have a new system in place by end of July 2016

### Dog fouling in the courtyards and car parks

This has become an issue with visitors bringing dogs on site which then foul the courtyard area. Also, dogs who live on the canal barges are gaining access into our car parks and doing their 'business'. We are trying to police this and want to catch those people who are allowing this to happen. Shakela is working hard on this.

A gentle reminder that cats, dogs and any other pets are not allowed on the site or in apartments at ANYTIME without the RTM Management Companies' written permission. If you are found to have a pet it is deemed to be a breach of the lease.



### Feedback/Suggestions

We are really glad that we are continuing to make progress across the development which is resulting in plenty of good news stories.

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