

King Edwards Wharf, Sheepcote Street

Resident Surgery

October 2016

We held a Residents Surgery on **Monday 3rd October 2016** which has had a lower turn out than we had anticipated but I hope was still worthwhile for those that did attend. We have included a number of questions that were raised during the surgery as this may be of interest other residents.

Q. Can the patrols be increased in the car park as on a couple of occasions I have returned home and the door from the car park has not been secure?

The frequency of the patrols of these doors have been increased and these patrols are being recorded. Any actions that are discovered as a result are immediately raised with either the development manager or the office to ensure any required works are completed as soon as possible.

Q. During the FTT conference the panel mentioned that according to their records the incorrect name was allocated to the account, why is this?

The FTT panel were originally supplied with a list of applicants and this list has been updated weekly in our office. The panel were still working on the original list when the application was first logged with the FTT. They have since received a complete list which we are checking on a weekly basis remains accurate as we are aware that sales are regularly taking place.

Q. The previous building communities was a great event and I wondered if we can look to have a similar event for King Edwards Wharf phase 1 and 2. I would like to suggest a 'bring a dish' type of event and think this would be great for afternoon tea.

I think this would be great and I am more than happy to carry this suggestion for the next resident surgery.

Q. The lift in core 6 has been out for a number of days, can you advise what is happening?

We have escalated this issue within Otis and have been informed that the repair will take place on Thursday 6 October 2016.

Q. What are the next steps involved in the First Tier Tribunal process?

The outcome of the conference which was held on the 16 September hasn't different results for the two phases.

King Edwards Wharf Phase One

Two applications for appeal have been submitted and these have been accepted by the FTT panel. These will require further investigation on their part and they have suggested that they would likely make a decision towards the end of the year. As soon as this decision is made we will be able to explore the issues that we are investigating currently for phase two.

King Edwards Wharf Phase Two

There have been no applications for appeal on this phase and so the panel have reached their decision. This means that we can proceed with the works and the board members are meeting on the week commencing 10th October to discuss the reconciled figures, project funding and the anticipated start date and duration that the works are likely to take.

Q. If I have any issues at King Edwards Wharf who should I contact?

The concierge team are on site 24 hours a day, seven days a week and can be contacted on 0121 665 6317 or 07870 781 480 or by emailing ShakelaFarid@mainstaygroup.co.uk. We really appreciate the feedback from leaseholders at King Edwards Wharf and these events really do allow us to hear feedback and address any queries that need to be addressed.

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The next surgery is proposed to take place on **Mon 5th December 2016** but will be calling a residents meeting in the meantime to discuss the results of the FTT in greater detail.